



# **SOLVER** for Banks

| Get Complete Insight

Updated: Jan/2020



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#### Introduction

The purpose of this white paper is to provide an overview of Solver. With frequent, automated cloud updates, the solution is continuously being enhanced to drive faster, better decisions across its global customer base. For the latest information or to discuss your specific needs, please contact your local Solver partner, visit Solver's web-site or email us at info@solverglobal.com.

#### Product Summary

Solver provides a single, cloud-based solution that automates reporting and planning processes, and supports faster and better decisions based on key information from across the organization's data sources.

Key benefits that Solver provides include:

- A top-rated Corporate Performance Management (CPM) solution by G2 based on user satisfaction
- Global partner channel with industry expertise to help you whenever and wherever
- Cloud software, support, and upgrades packaged into a subscription price providing unmatched ROI over traditional CPM solutions
- Built for business users to manage the entire solution without the need for developers
- Executive and management data from across the organization that is easily accessible in ONE place with Solver's intelligent data warehouse
- Solver's multi-tenant cloud application provides quick initiation, SOC 2 compliance, automatic software upgrades, and scalability at one's convenience
- Solver provides the power and the familiarity of cloud-connected Excel to solve the most complex formula and layout requirements for reporting and planning template designers
- Easy-to-use, pre-built integration to Power BI, the world's #1 visualization solution
- Fast and cost effective integrations provided with Solver's wizard-driven CSV, SQL, and prebuilt ERP/CRM Connectors
- Unlimited access to reports and dashboards from secure web portal
- Hybrid cloud option provides customers with real-time cloud reporting capabilities for their on-premise ERP system





#### Company Summary

Solver, Inc. is redefining the category of cloud-based reporting and planning. The Solver solution is built to enable faster and better business decisions across the entire organization. Solver combines financial and other key data into a single tool, powered by the most flexible report and planning form designer on the market. Organizations use this solution to automate and streamline financial and operational reports, consolidations, and budgeting and forecasting processes. Solver empowers users with complete insight that drives intelligent decisions and competitive advantages. Headquartered in the United States, Solver, Inc. has more than a dozen offices and hundreds of partners globally that provide local and industry expertise. To learn more, visit <a href="https://www.solverglobal.com">www.solverglobal.com</a>.



#### Solver for Banks

Solver gives banks full business intelligence capabilities, including budgeting and forecasting for branches, products and investments. Modern financial and operational reporting helps control costs, measure profitability and consolidate operations. Current and accurate information is critical in today's financial services industry. Solver can provide the detailed information bank executives need to proactively run their business and improve branch performance and product margins.

Solver can be deployed to finance and accounting teams, as well as operating departments, to enable world-class decisions with:

- Dashboards with bank metrics and benchmarking
- Organization-wide budgeting and forecasting, including for revenues, operating expenses, capital purchases, and cash flow
- Microsoft Excel- and web-based reporting and consolidations
- Data warehousing that can combine financials, payroll data, loan data and more
- Cloud, SOC Compliant deployment

With Solver, bank managers will be able to:

- Improve decision-making and control through self-service business intelligence
- Automate budgeting, forecasting, financial reporting and consolidations, as well as regulatory reports
- Reduce costs and improve administrative business processes
- Identify trends, track progress and continuously evaluate performance
- Optimize staffing levels
- Track customer satisfaction and assess product needs
- Increase accountability
- Engage department heads and branch managers in setting goals
- Develop focused strategies

Solver and our global partner channel will assist with implementations and long-term support to aid banks in monitoring performance and meeting targeted goals and obiectives.

Note: For more detailed information about Solver, please email info@solverglobal.com and request the document: "White Paper - Overview of the Solver Suite". You can also learn more about Solver for Banks here.



## Bank Performance Reports

These types of reports are generally reviewed by the C-Suite. The goal of these reports is to give a bank-wide view of the organization.

#### BNK002 - Executive Dashboard

The **Executive Dashboard** example is designed with a banking executive in mind and allows for key executive metrics to be displayed at a high level view of the business by fiscal year.

- Revenue Actual vs budget (with trend over last 12 months)
- Expenses Actual vs budget (with trend over last 12 months)
- Profit Actual vs budget (with trend over last 12 months)

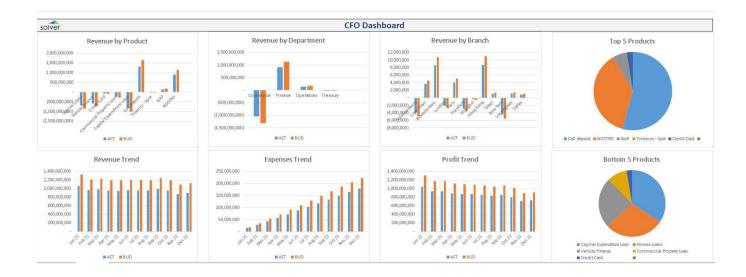




#### BNK003 - CFO Dashboard

The **CFO Dashboard** example was built to show metrics that the Chief Financial Officer would use to gain a high level view of the business performance and financial status by period.

- Revenue by bank/entity with a drill down to product
- Top 10 revenue sectors using SIC codes as a doughnut chart
- Top 10 Operating Expenses period balance vs budget
- Top 10 revenue sectors by SIC as a bar chart
- Profit Actual vs budget with trend line

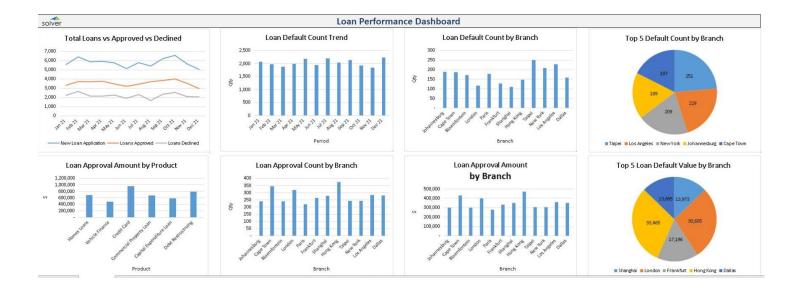




#### BNK004 - Loan Performance Dashboard

The Loan Performance Dashboard example was designed to easily compare loan types across the business. The dashboard includes:

- Loan approval % by product with a drill down to specific branches
- A comparison line chart displaying the total loans vs total approvals vs total declined by month
- The total amount of loans defaulted by type with a drill down to branch level
- The total value of all loans defaulted by type with a drill down to branch

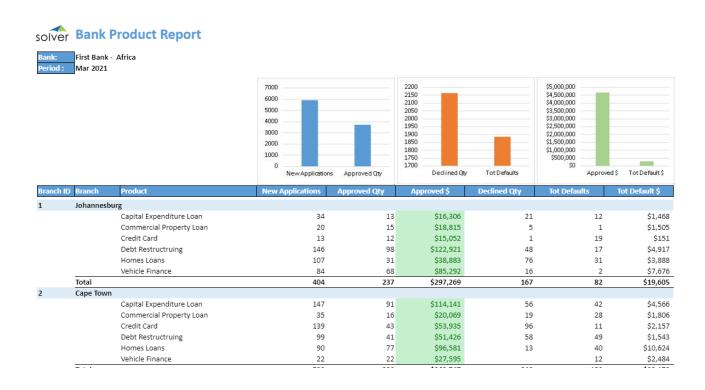




## BNK009 - Bank Product Report

The **Bank Product Report** example displays the details of the performance of the different product types available within the bank for a specific period. The detail shows Product Type per branch, with charts showing:

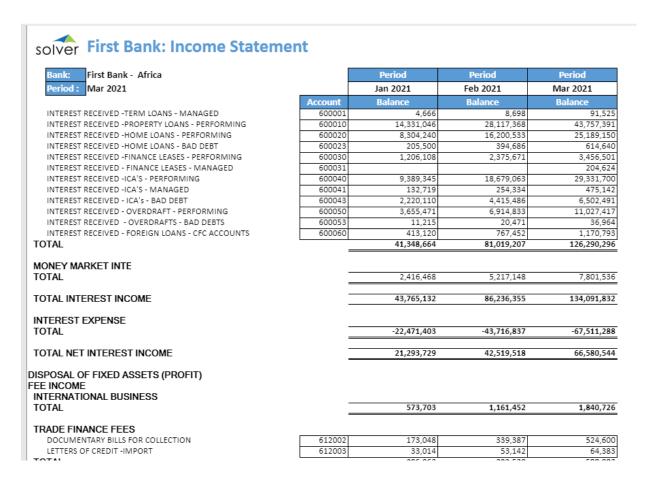
- Approval rates vs. new applications received
- Total declined applications vs. the total quantity payments defaulted
- Total approved applications vs. the total value of payments defaulted





#### BNK010 - Banking Income Statement

The **Income Statement** is one of the key financial statements for a Bank and shows the company's revenues and expenses during a particular period.





## BNK011 - Banking Balance Sheet

The **Banking Balance Sheet** example is a summary of the financial balances of the business, often referred to as a "snapshot" of the company's financial position. This is broken down into assets, liabilities and equity.

solver First Bank: Balance Sheet								
		Period -12	Period	Period		Period		Period
Period: Mar 2021		Mar 2020	Jan 2021	Feb 2021		Mar 2021		Mar 2021
	Account	Balance	Balance	Balance		Balance		Budget
ASSETS								
LIQUID ASSETS		\$ 374,574	\$ 402,447	\$ 441,479	\$	410,327	\$	512,909
Cash and Cash Equivalents		\$ 263,727	\$ 276,679	\$ 291,195	\$	272,724	\$	340,905
Short term instruments		\$ 110,846	\$ 125,768	\$ 150,284	\$	137,603	\$	172,004
LOANS AND ADVANCES (includes interest accrued)		\$ 2,210,752	\$ 2,391,042	\$ 2,424,723	\$	2,458,615	\$	3,073,268
DERIVATIVE FINANCIAL INSTRUMENTS		\$ 12,091	\$ 45,931	\$ 3,684	\$	3,071	\$	3,839
FAIR VALUE		\$ 12,091	\$ 45,931	\$ 3,684	\$	3,071	\$	3,839
FAIR VALUE - REVALUATION FEC DERITAXATIONIVE ASSET	020001	\$ 12,091	\$ 45,931	\$ 3,684	\$	3,071	\$	3,839
OTHER INSTRUMENTS		\$ -	\$ -	\$ -	\$	-	\$	-
INVESTMENTS								
Unlist investment		\$ 19	\$ 19	\$ 19	\$	19	\$	24
OTHER ASSETS		\$ (27,806)	\$ 5,628	\$ 12,088	5	41,479	5	51,849
Accounts Receivable		\$ 8,924	\$ 12,282	\$ 12,107	\$	13,844	\$	17,305
Inventory Accounts		\$ -	-	-		-	\$	-
Clearing Accounts		\$ (36,730)	(7,190)	(2,097)		27,635		34,544
Interbranch Clearing Accounts		\$ 0	\$ 536	\$ 2,078	\$	-	\$	(0)
FIXED ASSETS		\$ 47,641	\$ 54,100	\$ 56,185	\$	58,768	\$	73,460
TOTAL ASSETS		\$ 2,617,271	\$ 2,899,167	\$ 2,938,178	\$	2,972,279	\$	3,715,348
EQUITY								
Share Capital		\$ (23,442)	\$ (23,442)	\$ (23,442)	\$	(23,442)	\$	(29,303)
SHARE CAPITAL - ORDINARY SHARES	000001	\$ (23,442)	(23,442)	(23,442)		(23,442		(29,303)
Share Premium		\$ (329,218)	(329,218)	(329,218)		(329,218)		(411,522)
SHARE PREMIUM - ORDINARY SHARES  Distributable reserves	000100	\$ (329,218)	\$ (329,218)	\$ (329,218)	\$	(329,218	\$	(411,522)
RETAINED INCOME / ACCUMULATED LOSS		\$ 21.028	\$ 33.669	\$ 33.669	\$	33.669	\$	42.086
RETAINED INCOME / ACCUMULATED LOSS	000300	\$ 21,028	33,669	33,669		33,669		42,086
RETAINED (EARNINGS)/LOSS FOR THE PERIOD		\$ (8,160)	(1.812)	(1,740)		(5.432)		(6.790)



## BNK012 – BA120 Regulatory Income Statement

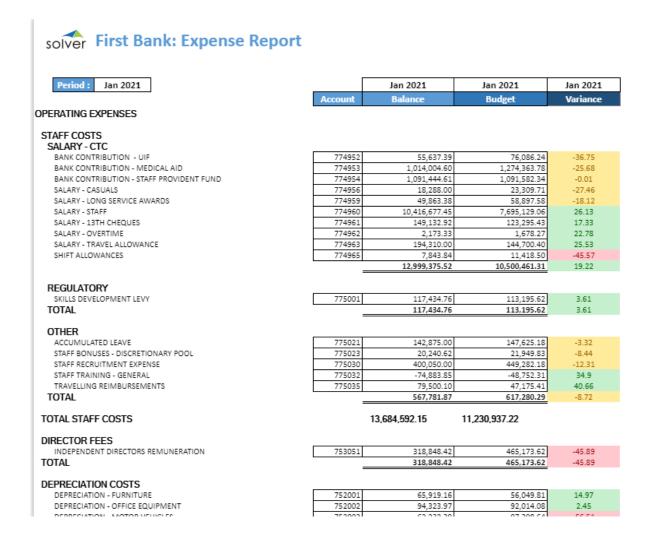
The BA120 is an example of how you can use Solver's highly flexible report writer to create and automate any of your regulatory reports.

	Period:	Period:	Period:
Period: Mar 2021	Jan 2021	Feb 2021	Mar 2021
nterest and similar income (total of items 2,3 and 14, less item 15) [1]	43,765,132	86,236,355	134,091,832
short-term negotiable securities [2]	2,416,468	5,217,148	7,801,536
Loan and advances to customers (total of items 4 to 13) [3]	41,348,664	81,019,207	126,290,296
Homeloans [4]	8,509,740	16,595,219	25,803,790
Commercial mortages [5]	14,331,046	28,117,368	43,757,391
Credit cards [6]	0	0	0
ease and instalment debtors [7]	12,948,281	25,724,555	39,970,457
Overdrafts [8]	3,666,686	6,935,304	11,064,382
Redeemable preference shares and other equivalent instruments issued to provide credit [9]	0	0	0
Frade, other bills and bankers acceptances [10]	0	0	0
Factoring accounts [12]	0	0	0
Other [13]	413,120	767,452	1,170,793
Government and other dated securities [14]	0	0	0
Less: interest income on trading assets allocated to trading revenue [15]	0	0	0
nterest expense and similar charges (total of items 17, 25 and 26, less item 27) [16]	22,471,403	43,716,837	67,511,288
Deposits, current accounts and other (total of items 18 to 20, 23 and 24) [17]	11,454,267	22,793,672	35,860,880
Current accounts [18]	1,572,664	3,553,734	5,954,269
Savings deposit [19]	883,555	1,851,851	3,073,385
Term and other deposits (total of items 21 to 22) [20]	8,958,476	17,322,325	26,734,744
Fixed and notice deposits [21]	5,989,505	11,436,047	17,524,817
Call Deposits [22]	2,968,971	5,886,279	9,209,927
Vegotiable certificates of deposit [23]	0	0	0
Other deposits and loans [24]	39,572	65,761	98,483
Other liabilities [25]	11,017,137	20,923,165	31,650,408
Ferm debt instruments [26]	0	0	0
Less: interest expense on trading liabilities allocated to trading revenue [27]	0	0	0
Net Interest Income (item 1 less item 16) [28]	21,293,729	42,519,518	66,580,544



#### BNK013 – Expense Report

The **Expense Report** example shows the comparison of actual expenses versus budgeted expenses for a chosen period while displaying the variance as a percentage.





## BNK014 - Comments on Budget Variances

The Comments on Budget Variances shows the ability to enter comments to explain the variance between actual and budget amounts.

solve	er		Branch WaKeeney Branch	B0001-0102	B0001-0102		B0001-0102
			Period	Jan-23	Jan-23	Fav/(UnFav)	Jan-23
Account	Entity	Department	Scenario	Actual	Budget	Variance	Actual
B531110	WAK	B0012	Salaries - Officers	0	0	0	
B531120	WAK	B0012	Salaries - Employees	20,372	20,913	541	
B531160	WAK	B0012	Overtime	103	318	215	
B531220	WAK	B0012	Paid Time Off - Officers	0	0	0	
B531222	WAK	B0012	Paid Time Off - Employees	0	0	0	



## Month-End Close/Reconciliations

These reports are typically created by Accounting Operations and reviewed by the Controller and CFO. Before any external reports are released to the public, the reconciliation must be performed to ensure integrity.

## BNK042 - Securities/General Ledger Reconciliation

The Securities/General Ledger Reconciliation first lists the individual securities by category for the month with the Market Value as the balance. The next section shows the general ledger month-end balance for the same category. The final section will compare the two balances by month. If they agree, then a green zero amount will appear. If out of balance, the amount will be shown in red.

Remember that you can execute the report from Excel, the Web Portal or mobile app- whatever works best for you. It can also be automatically executed and emailed to an unlimited number of non-licensed users (such as your bank branches).

## solver Securities/General Ledger Reconciliation

129 Acme National Bank Securities Application Data	1/31/23 Actual	2/28/23 Actual	3/31/23 Actual	4/30/23 Actual	5/31/23 Actual	6/30/23 Actual	7/31/23 Actual	8/31/23 Actual
Position ID Agency Notes/Bonds - FR	1,500,505	1,522,049	1,513,552	1,491,161	1,519,499	1,524,107	1,485,994	1,480,405
31645 FHLMC STRNT STEP-UP CALLABLE	1,000,057	1,029,859	1,017,458	982,856	1,026,859	1,022,559	997,057	977,756
31700 FHLMC AGENCY CALLABLE	500,447	492,190	496,093	508,304	492,640	501,548	488,937	502,649
General Ledger Data								
B120051 Agency Notes/Bonds - FR	1,500,505	1,522,049	1,513,552	1,491,161	1,519,499	1,524,107	1,485,994	1,480,405
Securities Data versus General Ledger	0	0	0	0	0	0	0	0



## BNK043 – Loans/General Ledger Reconciliation

The Loans/General Ledger Reconciliation first lists the loan summaries by collateral code for a loan category from the loan application with the Month-End Balance as the balance. The next section shows the general ledger month-end balance for the same category. The final section will compare the two balances by month. If they agree, then a green zero amount will appear. If out of balance, the amount will be shown in red.

Remember that you can execute the report from Excel, the Web Portal or mobile app- whatever works best for you. It can also be automatically executed and emailed to an unlimited number of non-licensed users (such as your bank branches).

#### SOlver Loans/General Ledger Reconciliation

001 Loan Applio	Johannesburg cation Data	1/31/22 Actual	2/28/22 Actual	3/31/22 Actual	4/30/22 Actual	5/31/22 Actual	6/30/22 Actual	7/31/22 Actual	8/31/22 Actual	9/30/22 Actual	10/31/22 Actual
Bk05	Commercial Loans	1,373,819	1,375,122	1,324,786	1,310,644	1,270,340	1,203,387	1,178,669	1,231,907	1,236,819	1,194,039
LN001	Credit Card	251,558	252,861	269,300	269,440	272,656	224,182	217,037	210,435	212,259	198,082
LN029	Commercial Vehicle (1 ton or >)	4,826	4,826	4,826	3,364	2,617	330				
LN030	Savings, CD	570,865	570,865	504,091	500,585	473,412	465,585	450,797	512,965	501,098	495,247
LN042	Time Deposits	46,947	46,947	46,947	44,630	37,206	35,933	40,266	38,535	44,851	46,592
LN060	Heavy Equipment, Commercial M	7,395	7,395	7,395	6,901	6,429	5,884	5,348	4,842	4,313	3,766
LN062	Other Equipment	41,063	41,063	41,063	39,425	37,785	36,388	34,974	40,196	55,264	37,148
LN090	Other	7,818	7,818	7,818	6,955	6,664	6,407	6,264	5,983	5,687	5,585
LN141	Land Residential-Unimproved	126,738	126,738	126,738	126,738	126,738	126,738	126,738	126,738	126,738	126,738
LN144	Land Commercial	42,103	42,103	42,103	41,857	41,576	41,432	41,179	40,864	40,747	40,504
LN145	Land Agricultural	26,381	26,381	26,381	24,854	22,402	21,028	19,804	17,852	16,586	14,636
LN161	Church	23,821	23,821	23,821	23,729	23,647	23,583	23,482	23,389	23,299	23,209
LN167	Office	114,586	114,586	114,586	113,751	113,005	112,132	111,135	110,230	109,348	108,468
LN370	Retail	109,717	109,717	109,717	108,415	106,202	103,764	101,645	99,879	96,629	94,064
General Lec	iger Data										
B151110	Loans - Fixed Commercial	1,373,819	1,375,122	1,324,786	1,310,644	1,270,340	1,203,387	1,178,669	1,231,907	1,236,819	1,194,039
Loan Data	versus General Ledger	0	0	0	0	0	0	0	0	0	0



## BNK044 - Deposits/General Ledger Reconciliation

The Deposits/General Ledger Reconciliation first lists the deposit summaries by product code for a deposit category from the deposit application with the Month-End Balance as the balance. The next section shows the general ledger month-end balance for the same category. The final section will compare the two balances by month. If they agree, then a green zero amount will appear. If out of balance, the amount will be shown in red.

001 Deposit App	Johannesburg Dication Data	1/31/22 Actual	2/28/22 Actual	3/31/22 Actual	4/30/22 Actual	5/31/22 Actual	6/30/22 Actual	7/31/22 Actual	8/31/22 Actual	9/30/22 Actual	10/31/22 Actual
RetailCD	Retail CD Deposits	51,519	51,600	51,669	40,738	136,117	125,466	150,815	92,872	93,033	110,160
DP003	91 Day CD	21,000	21,000	21,000	10,000	94,310	94,602	119,895	61,900	62,011	79,08
DP125	Any Day 799	30,519	30,600	30,669	30,738	30,801	30,865	30,920	30,971	31,022	31,073
DP257	7 Day CD					11,006					
General Led	ger Data										
B211221	Ib Dep - Retail C/D'S-Under	51,519	51,600	51,669	40,738	136,117	125,466	150,815	92,872	93,033	110,160

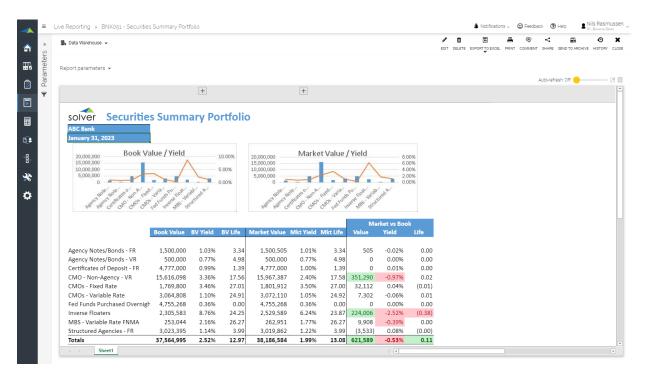


## Investment Performance Reports

These reports are typically reviewed by the Asset/Liability Manager. They are also reviewed by the Asset/Liability Committee of the organization which will include the CFO.

## BNK051 - Securities Summary Portfolio

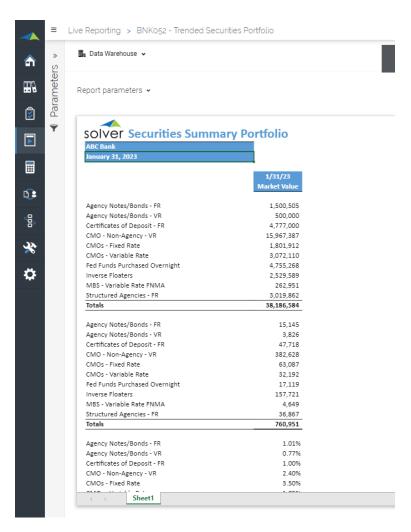
The **Securities Summary Portfolio** compares the book values to the market values of the various security categories. Balances, Yields, and Average Life are compared. The graphs show the balances as pillars with the yields as a line.





#### BNK052 - Trended Securities Portfolio

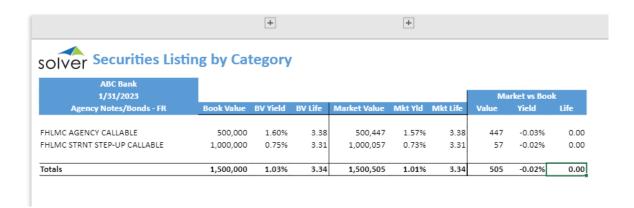
The **Trended Securities Portfolio** displays the securities portfolio over time by category. The chart shows the same information. Several variations of this report exist such as This Year versus Budget, Forecast, and Prior Year.





## BNK053 – Securities Listing by Category

The **Securities Listing by Category** lists the individual securities by the category and month selected for the organization. The Book Value and Market Value measures are listed.





# Branch Performance Reports

These reports are typically reviewed by Regional and City Executives along with Branch Managers.

#### BNK101 - Branch Balanced Scorecard

The Branch Balanced Scorecard measures ten various goals that have been set for each branch manager ranging from loan production to number of training hours per FTE. Each score is given a raw score based on what quartile it falls in. All the scores are then added up and an overall score is given. The goal is for the branch manager to monitor their performance throughout the year and apply corrective behavior where needed.

0001-0160									
Asheboro									
		Jan-01	Bottom	Feb-01	Median	Mar-01	Тор	Apr-01	Total
Measure	YTD-17	Score	Quartile	Score	Quartile	Score	Quartile	Score	Score
Loan Measures:									
Average Loan Balance	10,086,471								
12 Month Loan Growth	1,235,988		1,125,000	2	1,500,000		1,875,000		2
Loan Production	4,714,574		3,375,000		4,500,000	3	5,625,000		3
Deposit Measures:									
Average Deposit Balance	37,176,666								
12 Month Deposit Growth	2,330,397		450,000		600,000		750,000	4	4
New Checking Accounts	608		300		400		500	4	4
Profitability Measures:									
12 Month Net Profit	1,245,481		937,500	2	1,250,000		1,562,500		2
Efficiency Ratio = NIE/(NIM+NII)	36.02%		43.75%	2	35.00%		26.25%		2
FTE Measures:									
Loans / Officer	9,296,874		6,750,000		9,000,000	3	11,250,000		3
Deposits / Other FTE	5,460,855		4,500,000	2	6,000,000		7,500,000		2
Training / FTE	11.1	1	13.5		18.0		22.5		1
Customer Measures:									
Total Balances per HH	26,134		20,625	2	27,500		34,375		2
Raw Total	20,134		,		,		,		25
Branch Score	+								2.5



# BNK103 – Branch Yield/Rate Analysis

The Branch Yield/Rate Analysis measures the various yields and rates on the loans and deposits. In this case, the branch has excess deposits and is match funded with securities to balance the portfolio.

solver	Branch Yield	/Rate Analy	sis
0001-0180			
Alamance Road			
	Jan 23	Jan 22	Jan 23
	M-T-D	M-T-D	M-T-D
Loan Product	Actual	Actual	Budget
Commercial/Construction	1,248,164	1,870,627	1,344,431
Interest Rate	7.86%	9.85%	7.62%
Fees	0.55%	0.30%	0.24%
Yield	8.41%	10.15%	7.86%
Mortgage	7,713	14,666	7,713
Interest Rate	8.17%	8.27%	8.17%
Fees	0.00%	0.00%	0.00%
Yield	8.17%	8.27%	8.17%
Consumer	6,283,487	5,188,704	6,384,457
Interest Rate	8.81%	10.30%	8.78%
Fees	0.36%	0.30%	0.39%
Yield	9.17%	10.60%	9.17%
Leases	27,782	40,557	35,630
Interest Rate	8.89%	8.79%	9.90%
Total Loans & Leases	7,567,147	7,114,554	7,772,231
Loan Loss Provision	(96,988)	(92,489)	(101,039)
Net Loans & Leases	7,470,159	7,022,064	7,671,192
Interest Rate	8.76%	10.31%	8.70%
Fees	0.40%	0.30%	0.36%
Yield	9.16%	10.61%	9.06%



#### BNK104 - Branch Loan Production

The **Branch Loan Production** report tracks various measures of loan production by product type. Funds Transfer Pricing (FTP) is utilized to come up with a Net Interest Margin earned for each month's production.

Remember that you can execute the report from Excel, the Web Portal or mobile app- whatever works best for you. It can also be automatically executed and emailed to an unlimited number of non-licensed users (such as your bank branches).

## solver Branch Loan Production

1													
Johannesburg													
	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Dec-22
Category	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	YTD
Commercial/Construction	24,744	0	39,520	28,065	15,159	9,662	11,239	50,718	10,056	13,807		44,529	247,499
Interest Rate	6.39%	7.23%	6.15%	5.21%	6.33%	5.73%	5.20%	5.76%	3.49%	6.24%		4.97%	5.63%
FTP Expense	2.92%	3.00%	2.72%	2.60%	2.58%	2.54%	2.55%	2.46%	2.38%	2.30%		2.19%	2.54%
Net Interest Margin	3.46%	4.23%	3.43%	2.61%	3.75%	3.19%	2.65%	3.30%	1.11%	3.94%		2.77%	3.09%
Loan Fees	750	150	1,200	1,200	450	450	450	988	150	600		801	7,189
Orig Fees	3.03%		3.04%	4.28%	2.97%	4.66%	4.00%	1.95%	1.49%	4.35%		1.80%	2.90%
Mortgage		79,797		30,000		145,081		474,265	50,000			47,125	826,268
Interest Rate		4.13%		4.48%		4.22%		3.86%	4.29%			3.82%	4.02%
FTP Expense		3.36%		2.79%		3.06%		2.85%	2.83%			2.93%	2.97%
Net Interest Margin		0.77%		1.68%		1.15%		1.02%	1.46%			0.89%	1.05%
Loan Fees		500		1,000		1,199		3,030	500			1,000	7,228
Orig Fees		0.63%		3.33%		0.83%		0.64%	1.00%			2.12%	0.87%
Consumer	91,544	112,672	124,126	241,091	63,364	225,162	42,464	186,465	160,659	103,099	151,298	18,250	1,520,193
Interest Rate	4.89%	3.89%	4.54%	3.68%	4.20%	4.67%	3.67%	3.88%	3.65%	3.57%	3.73%	3.56%	4.09%
FTP Expense	2.95%	2.79%	2.96%	2.51%	2.75%	2.74%	2.36%	2.47%	2.30%	2.19%	2.21%	1.91%	2.59%
Net Interest Margin	1.94%	1.10%	1.59%	1.17%	1.45%	1.94%	1.30%	1.42%	1.36%	1.38%	1.52%	1.65%	1.50%
Loan Fees	1,063	1,000	1,563	1,950	950	3,100	400	2,213	925	1,550	1,600	400	16,713
Orig Fees	1.16%	0.89%	1.26%	0.81%	1.50%	1.38%	0.94%	1.19%	0.58%	1.50%	1.06%	2.19%	1.10%
Total Loans	116,288	192,469	163,646	299,156	78,523	379,906	53,702	711,449	220,715	116,906	151,298	109,904	2,593,960
Interest Rate	5.18%	4.01%	4.86%	3.99%	4.59%	4.49%	4.28%	3.95%	3.90%	3.87%	3.73%	4.25%	4.22%
FTP Expense	2.95%	3.03%	2.91%	2.55%	2.72%	2.89%	2.44%	2.71%	2.53%	2.21%	2.21%	2.43%	2.71%
Not Interest Margin	2 24%	0.00%	1.05%	1 119/	1 07%	1 60%	1 0/19/	1 24%	1 27%	1 66%	1 529/	1 02%	1 510/



## BNK105 – Branch Term Deposit Production

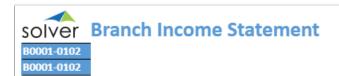
The Branch Term Deposit Production report tracks various measures of production by each product type. Funds Transfer Pricing (FTP) is utilized to track Net Interest margin earned for each month's production.

Month	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Dec-22
	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	YTD
Retail CD (< 6 Months)	51,519			10,000	95,316		35,000	26,792			565,000		783,62
FTP Income	2.41%			2.11%	1.79%		1.96%	1.88%			1.52%		1.65
Interest Rate	1.54%			1.61%	1.57%		1.45%	1.75%			0.48%		0.78
Net Interest Margin	0.87%			0.51%	0.21%		0.52%	0.14%			1.04%		0.8
Doc Fees	30			15	30		30	30			45		18
Doc Fees	0.06%			0.15%	0.03%		0.09%	0.11%			0.01%		0.0.
Retail CD (6 Mo's to 1 Yr)	348,630	331,139		132,015	192,958	55,112	211,665	59,000	15,000	75,016	52,000	163,229	1,635,70
FTP Income	2.64%	2.42%		2,33%	2.07%	1.88%	2.24%	2.02%	2.16%	2.00%	1.72%	1.82%	2.2
Interest Rate	2.33%	2.39%		2.01%	1.87%	1.63%	1.69%	1.96%	1.60%	1.18%	0.85%	1.15%	1.9
Net Interest Marain	0.31%	0.03%		0.32%	0.20%	0.26%	0.55%	0.06%	0.57%	0.82%	0.87%	0.66%	0.34
Doc Fees	195	105		60	75	45	105	30	15	45	30	45	7:
Doc Fees	0.06%	0.03%		0.05%	0.04%	0.08%	0.05%	0.05%	0.10%	0.06%	0.06%	0.03%	0.0
Retail CD (> 1 Year)	10,000	50,000			190,000	25,000	66,797	70,000	168,876	20,700	180,620	12,988	794,98
FTP Income	2.84%	2.80%			2.52%	2.62%	2.63%	2.33%	2.35%	2.56%	2.15%	2.37%	2.4.
Interest Rate	2.45%	2.45%			2.03%	2.02%	1.98%	1.96%	1.83%	1.64%	1.56%	1.56%	1.8
Net Interest Margin	0.39%	0.35%			0.50%	0.61%	0.66%	0.38%	0.52%	0.92%	0.59%	0.82%	0.5
Doc Fees	15	30			45	30	45	30	90	30	90	15	4
Doc Fees	0.15%	0.06%			0.02%	0.12%	0.07%	0.04%	0.05%	0.14%	0.05%	0.12%	0.0



#### BNK106 - Branch Income Statement

The Branch Income Statement measures revenues and expenses at the branch level. Funds Transfer Pricing (FTP) is utilized to caluclate a meaningful Net Interest Margin (NIM) for the branch.



Month		Jan-23	Jan-22	Fav	Jan-23	Fav
		M-T-D	M-T-D	(Unfav)	M-T-D	(Unfav)
Account	Description	Actual	Actual	Variance	Budget	Variance
Bk05	Commercial Loans	6,520	8,460	(1,940)	6,919	(399)
Bk10	Construction Loans	8,775	7,778	997	8,748	27
CCL	Central Credit Line Loans	7,839	9,097	(1,258)	8,117	(277)
CheckPro	Check Protection Loans	9,594	9,773	(179)	9,295	299
Instal	Instalment Loans	26,941	26,642	299	26,069	872
Lease	Lease Loans	152	445	(293)	76	76
Mtg	Mortgage Loans	0	758	(758)	0	0
Securities	Securities	348,309	408,328	(60,019)	324,354	23,955
	Total Interest Income	408,131	471,281	(63,150)	383,577	24,554
IntComm	Commercial Interest Checking	165	270	105	165	0
IntCons	Consumer Interest Checking	1,317	2,510	1,193	1,321	4
IRA	IRA Deposits	25,262	32,145	6,883	23,707	(1,556)
JumboCD	Jumbo CD Deposits	12,543	32,882	20,339	10,639	(1,904)
MMIComm	Commercial MMI Deposits	207	446	239	230	24
MMICons	Consumer MMI Deposits	2,510	3,869	1,359	2,758	248
NIBComm	Commercial Demand Deposits	1,110	5,225	4,115	0	(1,110)
PPlusComm	Commercial Premium Plus Deposits	2,195	9,831	7,637	2,621	427
PPlusCons	Consumer Premium Plus Deposits	26,695	74,613	47,917	27,562	867
PSavComm	Commercial Premium Saving Deposits	136	137	1	161	25
PSavCons	Consumer Premium Saving Deposits	1,611	3,774	2,163	2,135	523
RegSav	Regular Saving Deposits	568	1,293	725	767	199
RetailCD	Retail CD Deposits	63,682	74,904	11,222	67,949	4,266
	Total Interest Expense	138.001	241.899	103.898	140.014	2.013



### BNK107 - Branch Balance Sheet

The Branch Balance Sheet tracks the various components of the balance sheet at the branch level. Matched Funding (FTP) is being used to balance out the balance sheet assuming an Equity position of 8%.



Month		Jan-23	Jan-22	Increase	Jan-23	Increase
		M-T-D	M-T-D	(Decrease)	M-T-D	(Decrease)
Account	Description	Actual	Actual	Prior Year	Budget	Budget
Cash	Cash and Due From Banks	327,213	453,847	(126,634)	546,899	(219,686)
	Cash and Due from Bank	327,213	453,847	(126,634)	546,899	(219,686)
Bk05	Commercial Loans	996,597	1,097,223	(100,626)	1,136,204	(139,607)
Bk10	Construction Loans	1,341,688	1,204,405	137,283	1,341,336	352
CCL	Central Credit Line Loans	1,334,609	1,029,049	305,560	1,356,740	(22,131)
CheckPro	Check Protection Loans	607,532	625,704	(18,172)	596,862	10,670
Instal	Instalment Loans	3,109,804	3,153,383	(43,578)	3,088,416	21,388
Lease	Lease Loans	16,724	58,416	(41,692)	44,363	(27,639)
Securities	Securities	71,322,716	66,774,069	4,548,646	71,383,203	(60,487)
	Earning Assets	78,729,670	73,942,249	4,787,421	78,947,123	(217,453)
LoanReserve	e Loan Loss Reserve	(96,184)	(93,186)	(2,998)	(98,331)	2,147
	Loan Loss Reserve	(96,184)	(93,186)	(2,998)	(98,331)	2,147
FixedAssets	Fixed Assets	290,744	318,713	(27,969)	290,744	0
	Fixed Assets	290,744	318,713	(27,969)	290,744	0
	Total Assets	79,251,443	74,621,623	4,629,820	79,686,435	(434,992)
NIBComm	Commercial Demand Deposits	5,102,952	5,161,665	(58,713)	5,171,809	(68,857)
NIBCons	Consumer Demand Deposits	6,039,063	3,990,288	2,048,775	6,057,896	(18,833)
	Demand Deposits	11,142,015	9,151,952	1,990,062	11,229,704	(87,690)



Teller Costs

2.425

2.490

## **Product Performance Reports**

These reports are typically reviewed by Product Managers and members of the Asset/Liability Committee.

#### BNK201 - Loan Profitability

The Loan Profitability report tracks various measures at the monthly production and portfolio levels. Funds Transfer Pricing (FTP) and Activity Based Costing (ABC) are being used at the instrument level in order to calculate Gross Profit.

Remember that you can execute the report from Excel, the Web Portal or mobile app- whatever works best for you. It can also be automatically executed and emailed to an unlimited number of non-licensed users (such as your bank branches).

301101	ofitability	/ Report											
Bk05 Commercial Loans													
Month	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	YTD-16
	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	M-T-D	Y-T-D
Scenario	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual
Portfolio Average Balance	15,541,815	16,262,179	17,081,487	17,159,907	16,738,746	16,473,649	17,269,144	18,455,861	18,438,203	18,453,919	18,934,071	18,930,669	17,485,30
Loan Production	349,723	765,826	958,561	529,020	1,187,920	1,054,142	3,062,972	606,201	615,261	688,036	514,839	452,976	\$10,785,47
Nbr Originatied	51	48	68	80	61	75	59	58	49	62	43	62	71
Avg Size	\$6,857	\$15,955	\$14,096	\$6,613	\$19,474	\$14,055	\$51,915	\$10,452	\$12,556	\$11,097	\$11,973	\$7,306	\$15,064
Interest Rate	5.41%	4.99%	4.83%	5.07%	4.03%	4.32%	3.91%	4.45%	3.92%	3.96%	3.94%	4.82%	4.35
FTP Expense	2.91%	3.05%	2.62%	2.63%	2.59%	2.62%	2.62%	2.37%	2.42%	2.37%	2.15%	2.22%	2.58
Net Interest Margin	2.50%	1.94%	2.21%	2.44%	1.44%	1.70%	1.29%	2.08%	1.50%	1.59%	1.78%	2.61%	1.76
Avg 1st Year NIM	\$171.57	\$309.81	\$311.25	\$161.51	\$280.73	\$238.50	\$670.77	\$216.88	\$187.88	\$176.46	\$213.55	\$190.38	\$259.75
Avg Orig Fee	\$172.29	\$247.57	\$216.22	\$189.59	\$219.20	\$247.90	\$284.66	\$213.26	\$260.78	\$214.85	\$235.15	\$173.37	\$221.55
Avg Orig Cost	\$250.00	\$263.54	\$259.56	\$266.25	\$254.10	\$250.00	\$283.05	\$261.21	\$276.53	\$260.48	\$270.93	\$250.00	\$261.59
Portfolio													
Interest Income	59,178	58,086	65,238	62,368	62,035	58,421	62,632	65,441	62,056	62,723	60,789	61,909	740,87
FTP Expense	38,156	37,376	41,762	40,434	40,457	38,395	41,380	43,717	42,080	43,320	42,668	43,833	493,578
Net Interest Margin	21,022	20,710	23,476	21,933	21,578	20,026	21,252	21,725	19,976	19,403	18,120	18,076	247,29
Loan Fees	8,787	11,884	14,703	15,167	13,371	18,593	16,795	12,369	12,778	13,321	10,112	10,749	158,62
Total Revenues	29,809	32,593	38,179	37,100	34,949	38,618	38,047	34,094	32,754	32,724	28,232	28,825	405,92
Origination Costs	12,750	12,650	17,650	21,300	15,500	18,750	16,700	15,150	13,550	16,150	11,650	15,500	187,300
Servicing Costs	10,200	10,610	11,160	11,200	10,980	10,860	10,830	10,720	10,660	10,720	10,570	10,490	129,000

2.615

2.550

2.630

2,555

30,890



# BNK202 – Term Deposit Profitability

The **Term Deposit Profitability** report tracks various measures at the monthly prodcution and portfolio levels. Funds Transfer Pricing (FTP) and Activity Based Costing (ABC) are being used at the instrument level in order to calculate Gross Profit.

solver Term D	eposit Pro	ofitability											
RetailCD													
Retail CD Deposits													
Month	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	YTD-16
	M-T-D	Y-T-D											
Scenario	Actual												
Portfolio Average Balance	102,563,536	103,305,147	103,565,254	105,661,652	105,968,080	104,938,757	104,868,981	104,751,906	104,495,514	102,764,787	106,164,758	103,542,532	104,381,21
Deposit Production	3,403,767	3,510,678	2,714,094	3,593,319	2,631,523	2,090,459	3,443,207	3,377,758	2,243,053	2,095,271	3,884,610	2,292,469	\$35,280,206
Nbr Originatied	114	84	85	111	93	78	102	99	67	70	93	73	1,06
Avg Size	\$29,858	\$41,794	\$31,931	\$32,372	\$28,296	\$26,801	\$33,757	\$34,119	\$33,478	\$29,932	\$41,770	\$31,404	\$33,003
FTP Income	2.66%	2.50%	2.36%	2.39%	2.16%	2.13%	2.36%	2.28%	2.29%	2.18%	1.92%	1.82%	2.27
Interest Expense	2.32%	2.33%	2.07%	2.00%	1.86%	1.72%	1.80%	1.79%	1.71%	1.42%	1.29%	1.30%	1.82
Net Interest Margin	0.34%	0.18%	0.29%	0.38%	0.31%	0.41%	0.56%	0.49%	0.58%	0.76%	0.63%	0.52%	0.45
Avg 1st Year NIM	\$101.44	\$73.62	\$93.05	\$124.13	\$86.70	\$110.72	\$190.53	\$168.53	\$193.88	\$226.31	\$263.55	\$164.77	\$147.45
Avg Doc Prep Fee	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.0
Avg Orig Cost	\$90.00	\$90.00	\$90.00	\$90.00	\$90.00	\$90.00	\$90.00	\$90.00	\$90.00	\$90.00	\$90.00	\$90.00	\$90.0
Portfolio													
FTP Income	237,598	223,227	238,627	234,611	242,084	231,102	237,371	235,692	227,301	230,715	228,741	229,854	2,796,92
Interest Expense	217,009	203,792	216,844	211,136	214,250	200,670	203,738	197,322	186,469	183,381	176,553	172,419	2,383,58
Net Interest Margin	20,588	19,435	21,783	23,474	27,834	30,433	33,633	38,370	40,833	47,334	52,188	57,435	413,34
Doc Prep Fees	1,710	1,260	1,275	1,665	1,395	1,170	1,530	1,485	1,005	1,050	1,395	1,095	16,03
Total Revenues	22,298	20,695	23,058	25,139	29,229	31,603	35,163	39,855	41,838	48,384	53,583	58,530	429,37
Origination Costs	10,260	7,560	7,650	9,990	8,370	7,020	9,180	8,910	6,030	6,300	8,370	6,570	96,21
Servicing Costs	16,810	16,855	16,845	17,135	17,195	17,155	17,165	17,100	16,985	16,625	17,110	16,805	203,78
Teller Costs	570	420	425	555	465	390	510	495	335	350	465	365	5,34
Online Corts Shoot1	2 2/10	2 207	2 701	2 216	2 2/16	2 252	2 221	2 2 2 1	3 330	2 255	2 2 2 2	2 200	20.60

38.00 22.92 -38.70



## BNK205 - Individual Account Profitability

The Individual Account Profitability profitability at the account level using Funds Transfer Pricing (FTP) and Activity Based Costing (ABC). The accounts are aggregated at the customer level.

Remember that you can execute the report from Excel, the Web Portal or mobile app- whatever works best for you. It can also be automatically executed and emailed to an unlimited number of non-licensed users (such as your bank branches).

SOIVET Indiv	vidual Account Prof	itability	/												
											Net Ir	nterest			Net Profit
						Avg. Product	Interest	Transfer					Monthly	SFAS 91	
Product	Description	Maint	Online	Teller	New	Balance	Rate	Rate	Term	Orig Date	Margin	Amount	Cost	Cost	
Instalment Loans	New Auto	1	0	1	0	\$16,554	4.65%	3.39%	60	5/2015 0:00:	1.26%	17.38	16.00	4.17	-2.79
Retail CD Deposits	182 Day CD	1	1	0	0	\$18,586	2.22%	2.49%	6	15/2014 0:00	0.27%	4.18	11.00	15.00	-21.82
Retail CD Deposits	25 Month CD	1	1	0	0	\$11,213	2.71%	2.78%	24	5/2014 0:00:	0.07%	0.65	11.00	3.75	-14.10

\$46,353



## **Customer Performance Reports**

These types of reports are used by customer facing-staff such as Relationship Officers, Customer Service Representatives, and Tellers.

#### BNK301 – Customer Profitability

The Customer Profitability report tracks at the instrument level using Funds Transfer Pricing and Activity Based Costing. The instruments are aggregated at the customer level.

solver	Custon	ner Profitability
Samantha De	Bruhl	
July 2022		

											Net Ir	nterest			Net Profit
						Avg. Product	Interest	Transfer					Monthly	SFAS 91	
Product	Description	Maint	Online	Teller	New	Balance	Rate	Rate	Term	Orig Date	Margin	Amount	Cost	Cost	
Commercial Loans	Credit Card	1	1	0	0	\$6,531	6.65%	2.56%	9	3/2016 0:00:	4.09%	22.26	16.00	27.78	-21.52
Retail CD Deposits	13 Month CD	1	1	0	0	\$12,643	1.70%	2.76%	12	.4/2015 0:00	1.06%	11.17	11.00	7.50	-7.33
Retail CD Deposits	12 Month CD	1	1	0	0	\$12,116	1.48%	2.99%	12	1/2015 0:00	1.51%	15.25	11.00	7.50	-3.25
IRA Deposits	25 Month IRA	1	1	0	0	\$15,385	2.46%	2.85%	24	.0/2015 0:00	0.39%	5.00	11.00	3.75	-9.75
						\$46,675	_					53.67	49.00	46.53	-41.85



## BNK302 - New Customer Acquisition

The New Customer Acquisition report tracks new customers added for the month. This report can be modified to add branch and/or officer as additional parameters.

Remember that you can execute the report from Excel, the Web Portal or mobile app- whatever works best for you. It can also be automatically executed and emailed to an unlimited number of non-licensed users (such as your bank branches).



July 2022

								Net In	terest			Net Profit
Customer	Product	Description	Avg. Product Balance	Interest Rate	Transfer Rate	Term	Orig Date	Margin	Amount		SFAS 91 Cost	
Alicia Shelly	Commercial Loans	Office	\$552,960	3.65%	2.68%	60	6/29/2016 0:00:00	0.97%	446.98	16.00	15.00	415.98
Bobby George	Commercial Loans	Office	\$451,613	3.75%	2.64%	60	7/26/2016 0:00:00	1.11%	417.74	16.00	15.00	386.74
Dawn Allred	Retail CD Deposits	19 Month CD	\$200,000	1.84%	2.43%	18	7/2/2016 0:00:00	0.59%	98.33	11.00	5.00	82.33
Becki Perry	Retail CD Deposits	13 Month CD	\$150,000	1.84%	2.33%	12	7/20/2016 0:00:00	0.49%	61.25	11.00	7.50	42.75
Melinda Canady	Commercial Loans	Credit Card	\$132,174	3.40%	2.54%	9	7/7/2016 0:00:00	0.86%	94.72	16.00	27.78	50.95
Matthew Hoffman	Mortgage Loans	Rental 1-4 Family	\$126,452	3.90%	2.86%	60	7/14/2016 0:00:00	1.04%	109.59	16.00	12.50	81.09
Larry Barbour	Retail CD Deposits	13 Month CD	\$105,000	1.80%	2.33%	12	7/17/2016 0:00:00	0.53%	46.38	11.00	7.50	27.88
Prudy Frederick	Retail CD Deposits	13 Month CD	\$105,000	1.80%	2.33%	12	7/17/2016 0:00:00	0.53%	46.38	11.00	7.50	27.88
Steve Burrus	Central Credit Line Loan	n 2nd Mortgage Residenti	\$101,945	4.50%	2.94%	84	5/28/2016 0:00:00	1.56%	132.53	16.00	5.95	110.58
Duane Donders	Retail CD Deposits	13 Month CD	\$100,218	1.61%	2.33%	12	7/23/2016 0:00:00	0.72%	60.13	11.00	7.50	41.63
Sue Smith	IRA Deposits	13 Month IRA	\$100,126	1.90%	2.33%	12	7/16/2016 0:00:00	0.43%	35.88	11.00	7.50	17.38
Steve Drago	Retail CD Deposits	12 Month CD	\$100,000	1.80%	2.33%	12	7/19/2016 0:00:00	0.53%	44.17	11.00	7.50	25.67
Craig Perkins	Retail CD Deposits	24 Month CD	\$100,000	2.00%	2.54%	24	7/16/2016 0:00:00	0.54%	45.00	11.00	3.75	30.25
Ken Shea	Retail CD Deposits	19 Month CD	\$100,000	1.74%	2.43%	18	7/23/2016 0:00:00	0.69%	57.50	11.00	5.00	41.50
Liz Hill	Retail CD Deposits	19 Month CD	\$95,674	1.70%	2.43%	18	7/27/2016 0:00:00	0.73%	58.20	11.00	5.00	42.20
Steve Feeser	Retail CD Deposits	12 Month CD	\$95,000	2.00%	2.33%	12	7/28/2016 0:00:00	0.33%	26.13	11.00	7.50	7.63



## BNK304 – Top Ten Customers by Profit

The Top Ten Customer by Profit report is an example of tracking the most profitable customers by branch. In addition to profit, the report displays the monthly balances, revenues and expenses.

Remember that you can execute the report from Excel, the Web Portal or mobile app- whatever works best for you. It can also be automatically executed and emailed to an unlimited number of non-licensed users (such as your bank branches).



#### Top 10 Profitable Customers by Product and Branch

Language	
January	
	=
2022	

Branch	Customer Name	Avg Account Balance	Total Revenue	Total Expense	Net Profit
Iohannesbur	g				
Chris DiA	ingelo	\$527,162.74	\$601.83	\$63.00	\$538.83
Phil McN	Million	\$425,216.85	\$253.69	\$62.00	\$191.69
Jason Kin	ng	\$169,071.85	\$180.03	\$23.00	\$157.03
Kathy Ha	ssell	\$146,588.72	\$210.64	\$60.00	\$150.64
Carol		\$262,538.23	\$192.07	\$61.00	\$131.07
Tom Tate		\$161,678.51	\$198.54	\$74.00	\$124.54
William I	Kinney	\$392,178.68	\$166.66	\$55.00	\$111.66
Jennifer I	Bovender	\$186,842.30	\$115.06	\$23.00	\$92.06
Debbie J	ohnson	\$198,495.26	\$123.53	\$43.00	\$80.53
Edward 0	OBrien	\$78,767.00	\$93.76	\$17.00	\$76.76
Cape Town					
Kim Robi	inson	\$628,221.00	\$653.63	\$31.00	\$622.63
Tom Valo	ne	\$95,943.55	\$766.10	\$303.00	\$463.10
Joe Thor	ре	\$488,594.98	\$565.58	\$152.00	\$413.58
Laura He	nsley	\$356,906.29	\$336.69	\$55.00	\$281.69
Catherine	e Manuel	\$229,819.44	\$218.40	\$28.00	\$190.40
Cynthia N	Merrell	\$330,460.86	\$229.38	\$55.00	\$174.38
Jerrae M	. Williams	\$332,093.29	\$192.93	\$55.00	\$137.93
Zariel Ko	gan	\$285,266.94	\$170.32	\$44.00	\$126.32
Shelley S	eguine	\$273,449.15	\$177.81	\$55.00	\$122.81
Todd Wil	liams	\$267,025.92	\$173.18	\$57.00	\$116.18
Bloemfontei	n				
Diane Po	rter	\$232,466.15	\$246.91	\$28.00	\$218.91



# Appendix – Acronyms

SIC – Standard Industrial Classification

CPM - Corporate Performance Management

FTP – Funds Transfer Pricing

ABC - Activity Based Costing

FTE – Full Time Equivalent

NIM – Net Interest Margin

FFIEC - Federal Financial Institutions Examination Council

FDIC – Federal Deposit Insurance Corporation